

*Because people with passion  
really CAN change the world...*



### **INSIDE THE TCI WOW TEAM**

Come take a look inside the TCI WOW team and see what we're all about. Find out if the WOW team speaks to you. Meet our peeps, see us dance and ring the bells, and celebrate every student. Come along take a peek inside, the water's just fine!

### **What We Do Inside the WOW Team**

This is not your "regular" support job – of course, you will be supporting students and changing lives – every single call you attend will make a difference to someone's life.

We're not about 9-to-5, or 'getting the job done'. We're about getting paid to play, innovate, create, learn and contribute to a mission that matters.

Over the years we have won many business excellence awards and accolades for creating one of the most unique and desirable cultures in the world.

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Here's a small glimpse of how you will be touching lives by becoming a part of the WOW Family.



We're not 'corporate' or 'beige'. We prefer that we get to be ourselves, and that we strive unapologetically for excellence. We love to achieve results, and have fun whilst we're doing it.

Collaboration, innovation and determination – three attributes that seem to infuse our culture. We'd rather make a mistake, learn from it, move on and grow, so there's no hierarchy on feedback and everyone's ideas matter.

***"What we do here matters and we hire people that really understand that. We surround ourselves with people that are here for others, people that know that they are completely taken care of when they focus on and fight for the dreams of our students. We have high standards, we deliver outstanding results, we work hard and we have a fucking great time doing it" – Matt Lavars***

## **We're Always on the Lookout for Awesome Customer Support Peeps**

We are currently expanding our community and mission.

### **Who you are**

- Been coaching in this community for min. 6 months
- Worked with some paying clients
- Attended Meta I/NLP Practitioner
- Love speaking to people all day
- Love our mission
- Take responsibility for your life and are an advocate of personal growth
- Dislikes wasting time blaming or justifying
- Mature with a young heart (age is completely irrelevant)
- An advocate of your own potential

Joining the WOW team is not just an ordinary job. It's more like working in your own business, but with an epic team around you.

A WOW team superstar is a mentor for our students. He or she is an expert in human behaviour and LOVES learning and applying all we teach into their own life.

As a part of the WOW team, you will be responsible for brainstorming and finding new ways for the business to succeed, as well as implementing them and following them through to completion.

It is an epic place to work because we are the hub of excellence in the school. We take our job seriously AND we wear funny hats with pride and our dancing stinks.

### **We are interviewing now. This is what you do next...**

- Send your resume and a cover letter telling us why you are the next wow team member to [wow@thecoachinginstitute.com.au](mailto:wow@thecoachinginstitute.com.au).
- We will contact you if you are successful and invite you to an interview
- You must be available for fulltime work in Melbourne
- Be creative and come up with ideas as to how you will make our company better.

We are not interested in employing people that would "get a lot out of working here", we have courses for that. We want people that keen to contribute. They are here to GIVE and make this wonderful place we have even better :)

**Matt Lavars**